

# CORPORATE PROFILE

## **GSS Infotech is a global leader in Infrastructure Management, Application Development and Healthcare Solutions.**

For more than 11 years, our unique blend of domain expertise, operational excellence and innovative technology application have delivered process improvement and actionable business insight to marquee clients all over the world.

We help organizations leverage the power of Virtualization, "The Cloud" and outsourced models of technology services delivery. Utilizing these technologies, we help organizations gain competitive advantage, "right size" costs, ensure system stability and improve efficiency.

### **Why GSS Infotech**

In an increasingly dynamic and globally connected business environment, organizations are constantly challenged to increase efficiency while decreasing investment.

Technology is an enabler to business growth, but only if applied in the most appropriate way. GSS Infotech focuses on solving the business problem first, then we develop and manage robust solutions that deliver

maximum ROI, and with the lowest TCO.

### **Global Service, Local Delivery**

With US headquarters in Chicago, IL and the global headquarters in Hyderabad India, GSS Infotech operates worldwide through a network of offices in the USA, India, the KSA and the UAE. We are proud to serve over two hundred Fortune customers across a diverse range of industries and markets, including Insurance, Finance, Energy, Retail, Healthcare, Education, Manufacturing, Entertainment and Government.

### **Infrastructure Management**

Utilizing our Global Operations Command Center, GSS Infotech can transform your IT operations and manage all or part of the environment more efficiently, guaranteeing 24x7x365 system performance and availability.

- Environment Management
- Maintenance and Monitoring
- Messaging and Collaboration
- Networking and Security
- Service Desk

### **Why GSS?**

- Proven Technology Expertise
- ITIL v3 Consultants
- Breadth of Services
- "End-to-End" Services
- 7 Centers of Excellence
- High Process Maturity

### **Flexible Relationship Model**

- Involved Partnership
- Responsiveness
- Transparency

### **Quality Services Delivery**

- ISO 9001 QMS, ISO 27001 ISMS and ISO 20000 ITSM
- SEI CMMi Level 5
- Global Capability, Local Delivery
- 9 Locations on 3 Continents
- Efficiency Oriented Delivery Framework
- Metrics Based Governance

## About GSS Infotech

GSS Infotech provides enterprise level technology solutions that focus on driving business efficiency and reducing total cost of ownership. Founded in 1999, GSS operates worldwide through offices in the U.S., India and the Middle East. We provide customized and cost-effective solutions to customers, focusing on Infrastructure Management, Cloud Enablement and Application Development.

### Contact Us

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## Infrastructure Solutions

GSS Infotech has the perfect blend of expertise, tools and processes to enable organizations to transform their infrastructure investment into a strategic asset.

### • Virtualization

- Application
- Desktop
- Network
- Storage
- Server
- File
- Data

### • Storage/Backup/DR & BC

- Data Protection
- Backup and Recovery
- Business Continuity
- Disaster Recovery

### • Datacenter

- Assessment and Optimization
- Migration and Consolidation
- Design and Build
- Workload Automation

## Application Services

GSS Infotech has a state of the art, custom application development center of excellence. Our SEI CMMi Level 5 accredited process ensures accelerated and mature application service delivery:

- Application Development
- Application Support and Maintenance
- Application Migration Services
- Application Testing, Verification and Validation

## Healthcare Services

At GSS we have the experience, expertise and capabilities to help you innovate and transform your healthcare enterprise. Some of our focus areas include the following:

- RCM Life Cycle
- ICD 10 / HIPAA Transformation
- SharePoint Services
- Infrastructure Technology Solutions
- QA and Testing

## NORTH AMERICA

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